

# twelve21

## GLOBAL

### Privacy Policy

Protecting your private information is our priority. Therefore, this Statement of Privacy applies to twelve21global.org, twelve21global.managedmissions.com, twelve21global.reachapp.co, and Twelve21 Global Inc. By using the Twelve21 Global website, you consent to the data practices described in this Statement.

Questions regarding this policy should be directed to Twelve21 Global by sending an email to [info@twelve21global.org](mailto:info@twelve21global.org). Please reference this privacy policy in your subject line.

#### **A. Collection of your Personal Information**

Twelve21 Global may collect personal information voluntarily provided to us during specific interactions, such as:

- > First and Last Name
- > Mailing Address
- > E-mail Address
- > Phone Number
- > Contact Preferences
- > Interests and similar information

We do not collect personal information unless you voluntarily provide it. However, you may be required to provide certain personal information to us when you elect to use certain services available on our site. This may include, but is not limited to:

- > Registering for a giving account
- > Applying for a Twelve21 Global mission trip
- > Sending an email message to Twelve21 Global
- > Donating to Twelve21 Global

#### **B. Security of your Personal Information**

Twelve21 Global secures your personal information from unauthorized access, use, or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer protocol (SSL).

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) the security, integrity, and privacy of any information and data exchanged between you and us through this Site cannot be guaranteed.

#### **C. Use of your Personal Information**



We will use your information for, but not limited to, communicating with you regarding the services requested. We may also gather additional personal and non-personal information in the future. Twelve21 Global desires to protect donor confidentiality and accounting information in all circumstances. For that reason, the following policies have been established, and all ministry personnel requires strict adherence to the policy with access to financial and personal information.

Twelve21 Global collects and uses your personal information to operate its website(s) and deliver your requested services.

Twelve21 Global may also use your personally identifiable information to inform you of other services available from Twelve21 Global. For example, when someone chooses to partner with Twelve21 Global through a trip, sponsorship, or financial support, they are put on a Twelve21 Global mailing list. At any time, you may opt-in or out of our emails. To opt into emails, please visit [Twelve21global.org](http://Twelve21global.org) and click subscribe on the homepage. All email messages sent to our corporate email lists contain an unsubscribe link. It is our best practice to try and honor your subscription requests by the following scheduled email message. Sometimes, you may receive an email from an individual that doesn't contain an unsubscribe link. Please respond to that email or contact [info@twelve21global.org](mailto:info@twelve21global.org) if you wish to unsubscribe and cannot find an unsubscribe link.

#### **D. Sharing Information with Third Parties**

Twelve21 Global does not sell, rent or lease supporter information to third parties.

Twelve21 Global may disclose your personal information without notice if required to do so by law or in the good faith belief that such action is necessary to (a) conform to the edicts of the law or comply with the legal process served on Twelve21 Global or the site; (b) protect and defend the rights or property of Twelve21 Global; and/or (c) act under exigent circumstances to protect the personal safety of users of Twelve21 Global, or the public.

#### **E. Automatically Collected Information**

Twelve21 Global may keep track of the websites and pages our users visit within Twelve21 Global to determine what Twelve21 Global services are the most popular. This data is used to deliver customized content and advertising within Twelve21 Global to customers whose behavior indicates that they are interested in a particular area of the ministry.

Twelve21 Global may automatically collect information about your computer hardware and software. This information may include your:

- > IP Address
- > Browser Type
- > Domain Names
- > Access Times
- > Referring Website Address



This information is used for the operation of the service, to maintain the quality of the service, and to provide general statistics regarding the use of the Twelve21 Global website.

**F. Use of Cookies**

Our website may use cookies to enhance your experience while using our website. Cookies are pieces of information that some websites transfer to the computer browsing that website and are used for record-keeping purposes at many websites. The use of cookies makes web surfing easier by performing certain functions, such as saving your passwords and your personal preferences regarding your use of the particular website and making sure you don't see the same ad repeatedly. Many consider the use of cookies to be an industry standard.

Your browser is probably set to accept cookies. However, if you prefer not to receive cookies, you can alter the configuration of your browser to refuse cookies. If you choose to have your browser refuse cookies, it is possible that some areas of our website will not function properly when you view them.

**G. Links**

This website contains links to other sites. Please be aware that we are not responsible for such other sites' content or privacy practices. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

**H. Children Under Thirteen**

Twelve21 Global does not knowingly collect personally identifiable information from children under thirteen. Therefore, you must ask your parent or guardian for permission to use this website if you are under thirteen.

**I. External Data Storage Sites**

We may store your data on servers provided by third-party hosting vendors with whom we have contracted.

**J. Changes to this Statement**

Twelve21 Global reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in how we treat personal information by sending a notice to the primary email address specified in your account, placing a prominent notice on our site, and/or updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

**K. Contact Information**

Twelve21 Global welcomes your questions or comments regarding this Statement of Privacy. If you believe that Twelve21 Global has not adhered to this Statement, please contact Twelve21 Global at:

Twelve21 Global, Inc



1600 W. Campbell Rd  
Garland, Texas 75044

Email Address:  
[info@twelve21global.org](mailto:info@twelve21global.org)